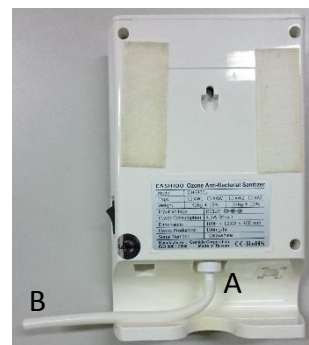


Machine Red Light On But No Ozone

- **Product: 10 Second Machine with faucet series (OH6800 X2-XN2, OH6800 X2-XD2, OH6800-C X2-XN2, OH6800-C X2-XD2).**
- Problem: Faucet turned on, machine's red light is on, but there is no ozone. The machine's blue light is off. The faucet switch LED light is not on.
- Odor test: Turn on the machine, let the water run for 5 seconds then collect a cup of water and smell it. Turn off the machine, let the water run for 5 seconds then collect a cup of water and smell it again. Does the water smell differently when the machine is off and on?
 - Yes – The machine is working properly. If you smell ozone but the blue light isn't on, please contact Cashido. If the faucet switch LED light is not on, please disconnect its wire from the machine then reconnect.
 - No – The machine is malfunctioning, begin the below tests.

- **Step 1: Inspect the machine**
 - Unplug the silica tube from the machine (A) and insert a spare silica tube into the check valve. With the machine on, place (B) in your mouth and suck. Do you smell ozone?
 - Yes – Go to step 2, ensure the mixer is functioning properly.
 - No – Go to step 4.



- **Step 2: Inspect the water flow. Is the water white?**
 - Yes – If the machine works and the water is white, the system should be working properly.
 - No – Go to step 3

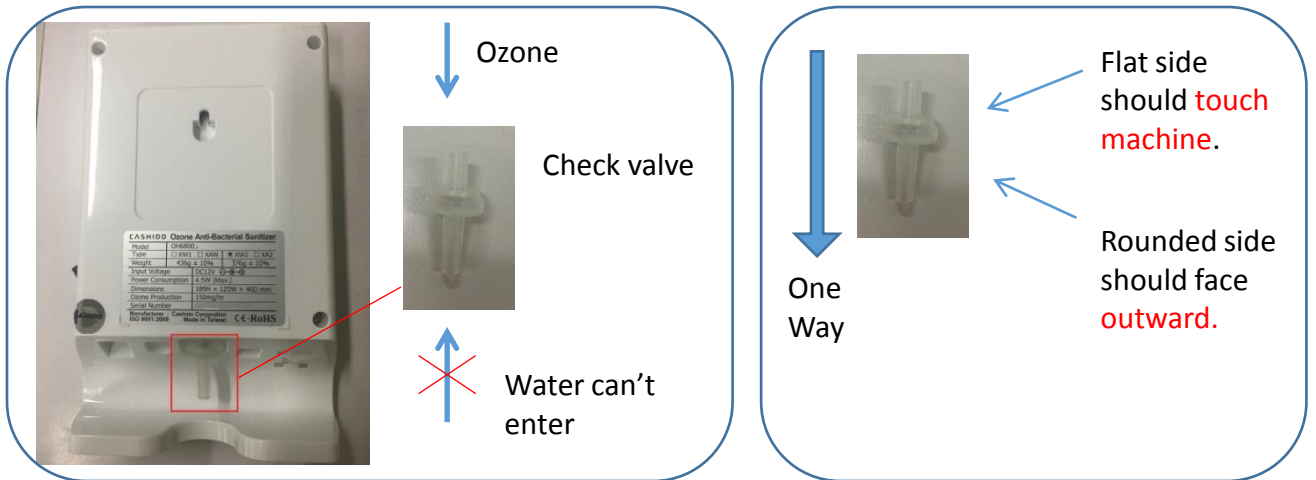


- If the water is white, it shows there is a strong air-water mixture.
- If the water is clear, it shows there is no air-water mixture. The aerator could be blocked.
- **Step 3: Wash the mixer**
 - Unscrew the mixer from the faucet and rinse it in water to remove particles, then reinstall the mixer.
 - Is the blue light on and do you smell ozone in the water?
 - Yes – The system is working properly.
 - No – Go to step 4.

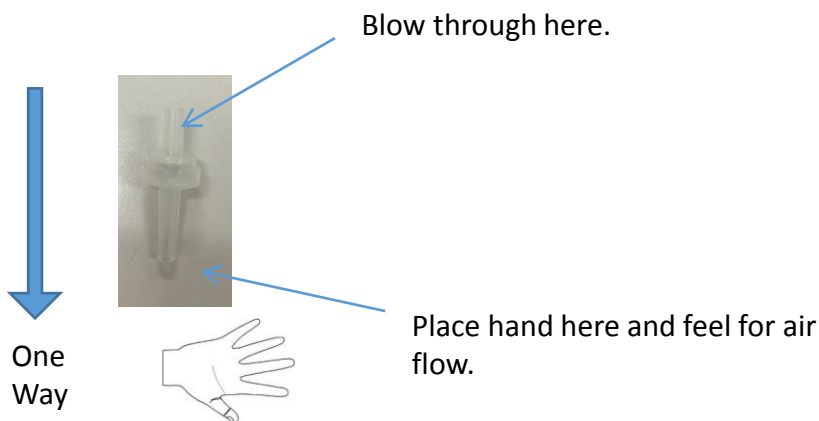


Machine Red Light On But No Ozone

- Step 4: Inspect the check valve
 - One way valve. Allows ozone to leave machine, prevents water from entering machine.



- Remove the check valve and blow through it. Does air go through? (Blow lightly and air should pass through.)
- If no – replace the check valve and repeat above step.
- Ensure check valve direction is correct!



- Is the system working properly?
 - Yes – The system has been repaired using simple troubleshooting steps.
 - No – Contact a Cashido representative.