

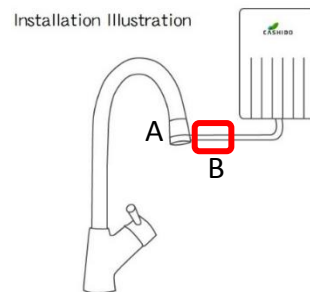
# Machine Red Light On But No Ozone

- **Product: 10 Second Machine external series (OH-6800 X2, OH-6800-C, OH-6800-T)**
- **Problem:** Faucet turned on, machine's red light is on, but there is no ozone. The machine's blue light is off.
- **Odor test:** Turn on the machine, let the water run for 5 seconds then collect a cup of water and smell it. Turn off the machine, let the water run for 5 seconds then collect a cup of water and smell it again. Does the water smell differently when the machine is off and on?
  - Yes – The machine is working properly. If you smell ozone but the blue light isn't on, please contact Cashido.
  - No – The machine is malfunctioning, begin the below tests.

- **Step 1: Inspect the machine**
  - Unplug the silica tube from the faucet (B) as shown.
  - With the machine on, place it in your mouth and suck.

Do you smell ozone?

  - Yes – Go to step 2, ensure the mixer is functioning properly.
  - No – Go to step 4.



- **Step 2: Inspect the water flow. Is the water white?**
  - Yes – If the machine works and the water is white, the system should be working properly.
  - No – Go to step 3

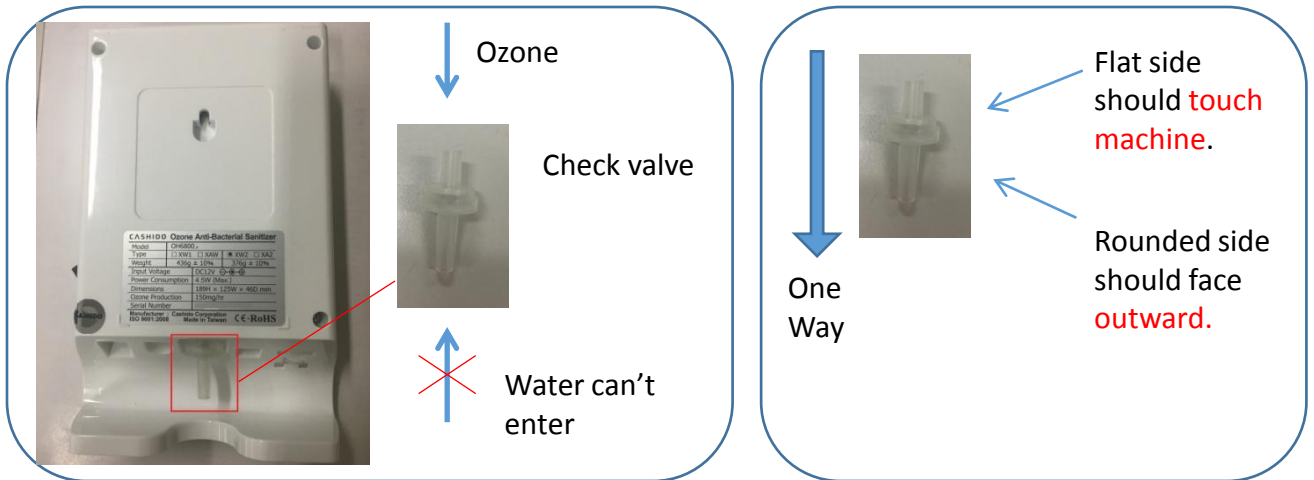


- **If the water is white, it shows there is a strong air-water mixture.**
- **If the water is clear, it shows there is no air-water mixture. The aerator could be blocked.**

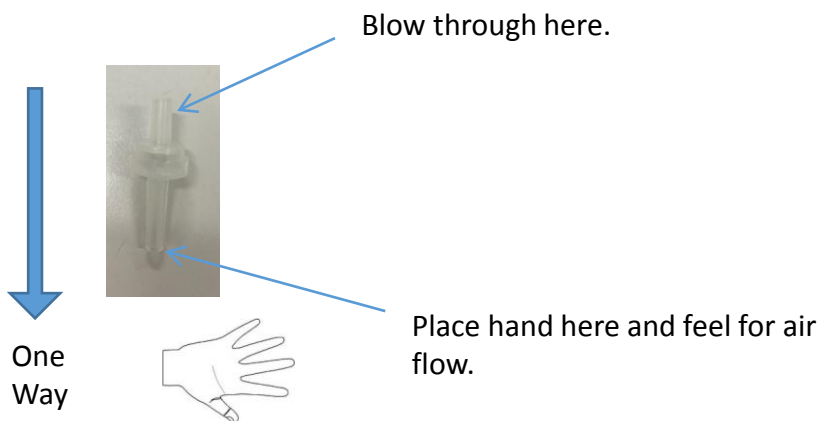
- **Step 3: Wash the mixer**
  - Unscrew the mixer from the faucet (A) and rinse it in water to remove particles, then reinstall the mixer.
  - Is the blue light on and do you smell ozone in the water?
    - Yes – The system is working properly.
    - No – Go to step 4.

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- Step 4: Inspect the check valve
  - One way valve. Allows ozone to leave machine, prevents water from entering machine.



- Remove the check valve and blow through it. Does air go through? (Blow lightly and air should pass through.)
- If no – replace the check valve and repeat above step.
- Ensure check valve direction is correct!



- Is the system working properly?
  - Yes – The system has been repaired using simple troubleshooting steps.
  - No – Contact a Cashido representative.